



Cookie Policy

Version 1.2 - 31 May 2022

Chase UK's Use of Cookies

J.P. Morgan Europe Limited (25 Bank Street, Canary Wharf, London, E14 5JP, UK) ("we", "us" and "our") uses cookies and similar technologies on this website and the Chase UK Mobile App. Please note that the processing of your personal data in connection with cookies, and for other purposes, is governed by our Chase UK Privacy Policy not this cookies policy. The policy may be amended from time to time, when that happens, we'll let you know by posting the updated policy on this page with a new 'Last updated' date.

What are cookies?

Cookies are small text files that are placed on your computer or mobile device when you visit a website. If you return to a website or visit another website that uses the same cookie those sites recognise the cookie and your computer or mobile device. Cookies set by us are called first-party cookies. Cookies set by others are called third-party cookies and are from a domain different from the domain of the website you are visiting. Third party cookies are generally used in connection with our advertising and marketing programs.

How long do cookies stay around?

All cookies within the Categories below can have different durations. Some cookies are "session cookies" that are temporary and automatically deleted from your device once you close your browser. Other cookies are "persistent cookies" and stay on your device until

- they are deleted by you
- they are automatically deleted based on the duration of the cookie
- you delete the Chase UK App.

What types of cookies do we use and why?

The cookies used on this website and the Chase UK Mobile App are categorised based on the guidelines found in the International Chamber of Commerce UK Cookie Guide and are used for the following purposes,

Category 1 - Strictly Necessary Cookies

These cookies are essential to the operation of our website and enable you to move around the website and the Chase UK Mobile App and to use various features.

Category 2 - Analytical Cookies

These cookies collect information about how you use our website and the Chase UK App. For example, which pages you go to most often or which features you use. In general, the information these cookies collect is aggregated and therefore anonymous and only used to help us understand how our website and the Chase UK Mobile App are used and performing. We use an analytical cookie and other aggregated information to count how many website visitors become Chase UK customers. This allows us to understand if the content on our website helps visitors in making a choice to join Chase UK.

Category 3 - Functionality Cookies

These cookies allow our website and the Chase UK Mobile App to remember the choices you make. This allows you to have a more personalised experience in those parts of our website and the Chase UK Mobile App that you can customise. These cookies may also be used to provide features or services you have asked for. The information these cookies collect will not personally identify you and cannot track your browsing activity on non-Chase UK websites or applications.

Category 4 - Advertising Cookies

We use cookies from our advertising partners to show you Chase UK advertisements on other websites and to understand the interests of visitors to our site as clearly as possible. This helps ensure that any information we provide to you is as relevant as possible to your interest and preferences. This includes the delivery messaging and advertising. These cookies are also used to limit the number of times you see an advertisement, or exclude you from being shown a Chase UK advertisement. The cookies also help measure the effectiveness of the advertising campaigns. They remember that you have visited a website and this information is shared with other organisations such as advertisers. Quite often targeting or advertising cookies will be linked to site or app functionality provided by the other organisation.

How do I control and delete cookies?

Consent tool

You can control your website cookie preferences using our cookie selector on our website.

From your browser

Most browsers are initially set to accept cookies. However, many of the cookies used on our website can be disabled through your browser. To disable cookies through your browser, follow the instructions usually located within the "Help," "Tools" or "Edit" menus in your browser. Please note that disabling a cookie or category of cookies does not delete the cookie from your browser unless manually completed through your browser deletion function.

Incognito browsing

If you visit our website in incognito mode using Google or similar browser tools, we will not collect, or access existing cookies stored on your device. Once you close an incognito browsing session the data and cookies associated with that visit are deleted.

Cookies previously set

If cookies placed by our website are deleted, the data collected prior to that change may still be used. However, we will stop using the disabled cookie to collect any further information from your website experience as soon as reasonably possible.

Your deposit is eligible for protection by the Financial Services Compensation Scheme (FSCS). The information sheet and exclusions list are available to view in the app. For further information about the compensation provided by the FSCS, refer to the FSCS website at <https://www.FSCS.org.uk>

Chase is a registered trademark and trading name of J.P. Morgan Europe Limited. J.P. Morgan Europe Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Our Financial Services Register number is 124579. Registered in England & Wales with company number 938937. Our registered office is 25 Bank Street, Canary Wharf, London, E14 5JP, United Kingdom.